

# MASTER SERVICE AGREEMENT

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# WHAT IS A MASTER SERVICE AGREEMENT?

What does it mean?

The MSA agreement creates an understanding of the major deal points, expectations and how potential issues will be handled if in case disaster strikes. A Master Service Agreement is not a contract. This only establishes paramaters pre-emergency so that we are able to give you the best emergency response possible.

### **PRIORITIZED RESPONSE**

Immediate & guaranteed when it matters most.



## **PRE-PLANNING ADVANTAGE**

Plan is ready when emergency occurs. No obligations.



## **MANAGED EXPECTATIONS**

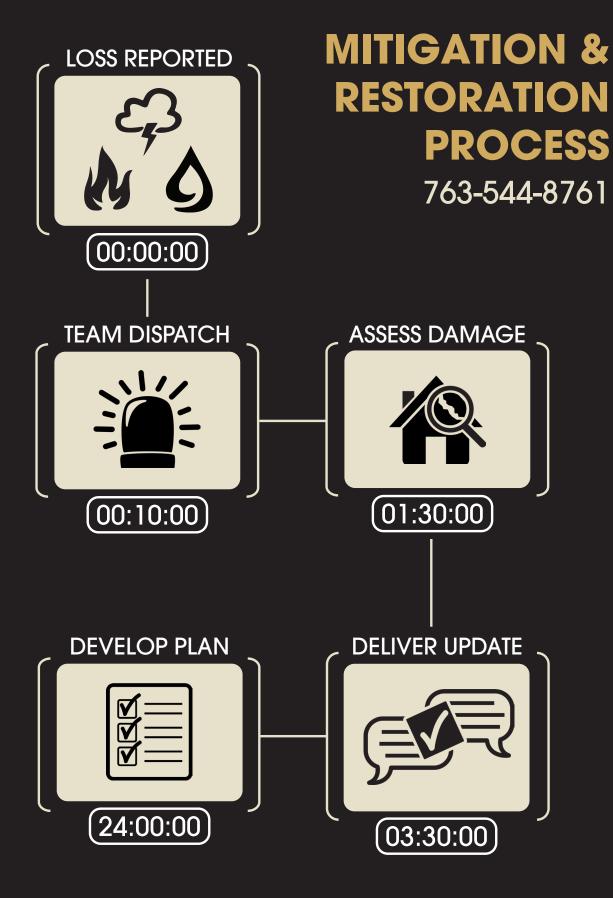
Detailed & thorough to ensure both teams are happy.



## **SAVE TIME & MONEY**

Begin without delay via work order with pre-agree pricing.





# WHAT SERVICES DO WE PROVIDE?

#### **EMERGENCY SERVICES**

Water Mitigation
Board Up/Tarping
Temp Power/Heat
Fire Cleaning
Tree Removal
Debris Removal
Commercial/Residential
Structural Drying
Emergency Shoring

#### WATER DAMAGE RESTORATION

#### FIRE DAMAGE RESTORATION

#### **CONTENTS RESTORATION**

Digital Inventory
Contents Inventory & Pack Out
Secure Contents Facility & Storage
Contents Cleaning/Processing
Pack-Back/Move Back
Garment Restoration
Electronics Restoration
Document Restoration
Fine Art Restoration
Carpet Restoration

#### ROOFING/SIDING

Wind/Hail Damage
Repairs/Maintenance
Flashing Repair/Replacement
Full Replacement
Metal Roofing
Flat Roofing
Water Intrusion Repair

# **MOLD REMEDIATION** (Industrial Hygienist)

#### STRUCTURAL DEODORIZATION

Ozone/Hydroxyl Thermal Fogging HEPA Air Scrubbing (Active Carbon)

#### **CONSTRUCTION SERVICES**

Small & Large Scale Framing
Full Reconstruction
Kitchens/Baths
Flooring/Tile
Painting/Staining
Windows/Doors
Remodeling/Additions
Deck Repair/Replacement

# **SERVICE AREA**

We service a local Twin Cities radius of 30-miles to ensure we will be there for our clients when they need us.

